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Dated: 2/15/01By:   
Patricia Muñoz

jc841 U.S. PTO  
09/784643  
02/15/01


**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****REQUEST FOR FILING APPLICATION****Under Rule 53(a), (b) & (f)**

(No Filing Fee or Oath/Declaration)

(Do NOT use for Provisional or PCT Applications)

Use for Design or Utility Applications

**PATENT  
APPLICATION****RULE 53(f) NO DECLARATION**

Assistant Commissioner of Patents  
and Trademarks  
Washington, DC 20231

Atty. Dkt. 53403-261766

M#

Client Ref

Date: February 15, 2001

Sir:

1. This is a Request for filing a new Patent Application ( Design  Utility) entitled:

2. (Complete) Title:

WEB-ENABLED CALL MANAGEMENT METHOD AND APPARATUS

without a filing fee or Oath/Declaration but for which is enclosed the following:

3.  Abstract 1 page(s).4. 15 Pages of Specification (only spec. and claims); 5.  Specification in non-English language6. 28 Numbered claim(s); and7.  Drawings: 7 sheet(s)  1 set informal; 8.  formal of size:  A4  11"9. DOMESTIC/INTERNATIONAL priority is claimed under 35 USC 119(e)/120/365(c) based on the following provisional, nonprovisional and/or PCT international application(s):

Application No.	Filing Date	Application No.	Filing Date
(1)		(2)	
(3)		(4)	
(5)		(6)	

10. FOREIGN priority is claimed under 35 USC 119(a)-(d)/365(b) based on filing in \_\_\_\_\_

Application No.	Filing Date	Application No.	Filing Date
(1)		(2)	
(3)		(4)	
(5)		(6)	

11. \_\_\_\_\_ (No.) Certified copy (copies):  attached;  previously filed (date) \_\_\_\_\_  
in U.S. Application No. / filed on \_\_\_\_\_12.  This is a reissue of Patent No. \_\_\_\_\_13.  See top first page re prior Provisional, National, International application(s) (X box only if info is there and do not complete corresponding item 14 or 15.)

14.  **Amend the specification** by inserting before the first line -- This is a  Continuation-in-Part  
 Divisional     Continuation     Substitute Application (MPEP 201.09) of:

14(a)  National Appln. No. / filed ..-(M# )  
 14(b)  International Appln. No. PCT/ filed \_\_\_\_\_ which  
 Designated the U.S. --

15.  **Amend the specification** by inserting before the first line: --This application claims the benefit of U.S. Provisional Application No. 60/      , filed       --

16. Extension to date:  concurrently filed     not needed     previously filed  
 17.  Prior application is assigned to

by Assignment recorded \_\_\_\_\_ Reel \_\_\_\_\_ Frame \_\_\_\_\_

18.  **Attached:**

19. This application is made by the following named inventor(s) **(Double check instructions for accuracy.):**

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Residence			
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(include Zip Code)			

(3) Inventor			
	First	Middle Initial	Family Name
Residence			
	City	State/Foreign Country	Country of Citizenship
Post Office Address			
(include Zip Code)			

20. NOTE: FOR ADDITIONAL INVENTORS, check box  and attach sheet with same information regarding additional inventors.

**Pillsbury Winthrop LLP  
Intellectual Property Group**

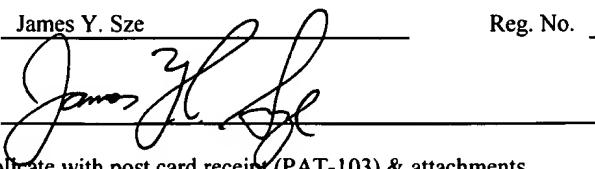
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NOTE: File in duplicate with post card receipt (PAT-103) & attachments